



Stephen Taylor-Haines

Credit Cards



Expert areas: Credit Cards / Programme Management

Summary

.Mr Taylor-Haines is a Senior Programme Manager with 20 years' experience gained in Retail, Professional Services, Business Consulting, Software Development; Strategy Definition and Interim Management at Senior levels.

Stephen has developed professional service teams in Europe and Asia and provided business and technical consultancy across Financial Services, Retail & Leisure, Government, Transport & Logistics verticals. He has received commendations from many businesses where his abilities to build cohesive teams, support business development and deliver complex programmes has been invaluable.

Stephen's interim roles include Business team management and 'white label' development at Ivobank. Defining and leading a strategic programme of work for the Cooperative Retail Bank and several high profile programmes for Barclaycard including joint venture credit / loyalty card launches, implementation of Anti-Money Laundering and Sarbanes Oxley regulation

Stephen has held senior positions in business change and reorganisation both as internal and external management, successfully implemented systems change and development and defined and implemented strategic operational change. He has extensive experience in defining and implementing business and change controls from inception to completion.

Past engagements

- Ivobank
- Cooperative Financial Services— Retail Bank
- Barclaycard
- CODA
- Science Systems (Commercial)
- Great Mills Retail
- Adams Childrenswear
- Sears Mens & Childrenswear

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